

**Paul Flint
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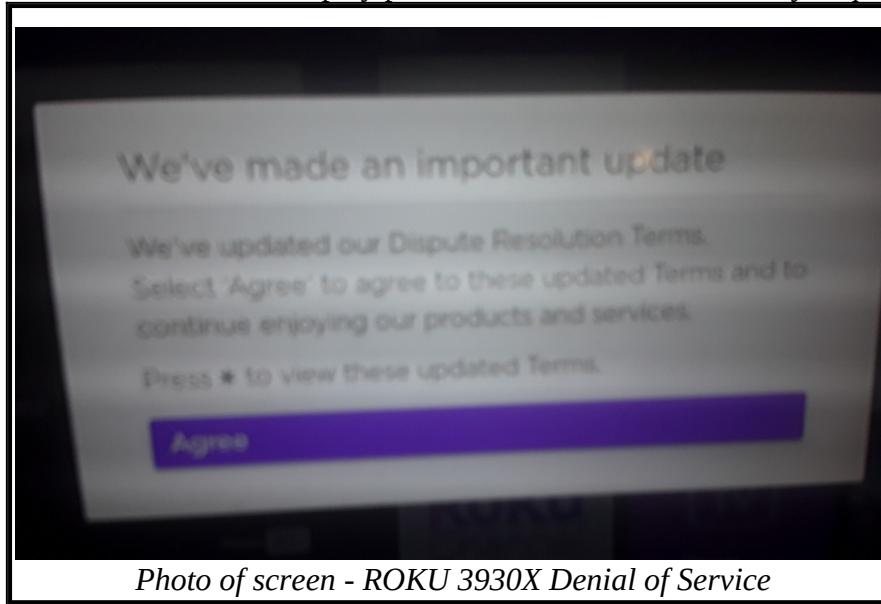
March 4, 2024

General Counsel, Roku Inc.
1701 Junction Court, Suite 100
San Jose, California 95112

Greetings,

On the evening of Saturday, March 2nd 2024. The Roku set top box identified as: Model: 3930X, SN: S01331A420FX purchased by me several years ago stopped working. The reason for this was not technical. Apparently ROKU the manufacturer and supplier of this equipment without my knowledge or consent traversed my private TCP/IP network in order to maliciously vandalize and disable this system in an attempt to extort a contract from me. This was promulgated under the duress of an unprovoked and unannounced Denial Of Service (DOS) attack by Roku, the equipment maker.

As illustrated below the ROKU display presented to me allowed for only acquiescence.



I chose not to agree to this extortion. I also absolutely and totally reject the contract offer titled "Roku Dispute Resolution Terms" dated 20 February 2024.

I would like a Return Materials Authorization (RMA) number and address to return this vandalized unit to Roku as Roku is the party responsible for this DOS. Please either repair or optionally estimate the cost of repair of this unit, and subsequently return this estimate and repaired equipment.

The Registered Agent on file for ROKU company is the Corporation Service Company and is located at 1090 Vermont Ave. NW, Washington, DC 20005. In addition I would like any local Vermont contact information for ROKU's registered agent in the State of Vermont. Unfortunately it appears that my available options include filing in the Vermont Court of Small claims for the contemplated damages based upon ROKU's DOS Vandalism:

Roku device refund:	\$10.00
Design and Development of Open Source Replacement unit	2500.00
Legal and Professional Fees	5000.00
Mental anguish	2489.00
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TOTAL	\$9999.00

In addition, please send me references for any Class Action Suit as I may choose to participate in this action at my option.

Sincerely,

Paul Flint
Director
Barre Open Systems Institute