



e-Ticket Confirmation

This is NOT a Boarding Pass. This document with Reservation Number and barcode may be printed or displayed on a Smart Device and presented at the ferry terminal to check in and receive boarding passes

Transaction Number is: 22413688



22413688

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YOUR CONTACT INFO

Paul Flint
17 Averill Street Barre BARRE VT 05641

PAYMENT TYPE

American Express

Departure Info

DEPARTURE : NEW LONDON To ORIENT POINT June 02 - Sat 8:00 PM

Qty.	Ticket	Length
1	/BIKE	18 F
1	ADULT	

Terms And Conditions:

Ferry service provided by Cross Sound is subject to the following terms and conditions, in addition to any terms and conditions printed on any ticket, or specified on Cross Sound's website. To the extent there is a conflict between the Terms And Conditions and information printed on the ticket or posted on Cross Sound's website, the following Terms And Conditions shall govern. By purchasing a ticket or accepting ferry transportation, the customer agrees to be bound by all of the following Terms And Conditions:

1 of 3 **Arrive Early:**

5/31/18, 7:04 AM

It is strongly recommended that you arrive at our ferry **dock at least thirty (30) minutes in advance** of scheduled departure time. Please allow ample time for unanticipated traffic delays, parking, issuance of tickets and boarding the ferry.

30 Minute Rule:

All vehicles over 20 feet in length or 7 feet in width or any vehicle towing a trailer and motorcycles must arrive and have boarding passes in hand **at least 30 minutes** prior to departure time or your reservation **will be cancelled** and you will be placed on standby.

15 Minute Rule:

Standard size vehicles less than 20 feet in length and 7 feet in width must arrive and have boarding passes in hand **at least 15 minutes** prior to departure time or your reservation **will be cancelled** and you will be placed on standby.

10 Minute Rule:

Tickets for individuals not traveling with vehicles must be issued **ten (10) minutes** prior to departure time or your reservation **will be cancelled** and you will be placed on standby

Standby:

Standby is a waiting status for the next available ferry. All vehicles in standby are loaded on a first come first serve basis as space allows.

Priority Service:

Priority service reservations arriving at least 20 minutes prior to departure time will be loaded onto the vessel and depart the vessel upon arrival as early as possible. Priority service reservations will be permitted to arrive at the ferry terminal until 10 minutes before departure time but will lose priority boarding/departing status.

Reservations:

Your reservation confirmation, along with a photo ID, must be presented upon arrival in order for tickets to be issued. Reservation availability is based on the length and width provided when booking a reservation. Cross Sound reserves the right to deny passage or place on a different ferry any vehicle that is greater in size than what was specified on the reservation

Accessibility:

Guidance for disabled passengers and passengers needing assistance is available on our website and in our ticket offices. Please notify our personnel of any accessibility requirements upon arrival at our terminal and prior to boarding the vessel.

Unaccompanied Minors:

Cross Sound reserves the right not to accept any passenger under the age of 18 years, unless accompanied by an adult.

Pets:

Pets are allowed in approved pet carriers or on leashes in designated areas on our auto ferries. Pets are not permitted on the passenger seats. Pets must be in approved pet carriers on the Sea Jet (high speed ferry).

Security:

All passengers, vehicles, baggage, personal items and freight may be subject to search and inspection prior to boarding and at any time while onboard the vessel. Passengers who refuse to consent to a search may be denied passage. In accordance with Department of Homeland Security Regulations, intoxicated or disorderly persons are considered security risks and will be denied passage and/or arrested. Cross Sound reserves the right to deny passage to anyone it deems a safety or security risk.

Customer Cancellation Policy:

All vehicle reservation cancellations made prior to the scheduled departure date, will be assessed a \$5 processing fee per vehicle, per direction. Same day cancellations made prior to departure times will be assessed \$15 late cancellation fee per vehicle per direction. **Unused reservations or those not cancelled prior to departure time will be subject to forfeiture of the entire amount.** Customers must contact Cross Sound Ferry before their reservation departure time for changes, refunds, or credits.

Change Policy:

Changes to departure dates or times should be made at least two hours prior to sailing and are subject to availability and other restrictions. **Any changes to a reservation may result in additional charges. Unused reservations or those not cancelled prior to departure time will be subject to forfeiture of the entire amount.** Reservations are non-transferable. Fares are subject to change and Cross Sound reserves the right to re-price a reservation that is changed after it was originally booked. Please call Cross Sound Ferry at 860-443-5281 or 631-323-2525 for changes, cancellations, group sales and general information.

Dangerous Cargo:

No dangerous goods/cargo or firearms may be brought on board without the permission of Cross Sound. Dangerous goods must be declared at the time of booking and upon arrival at the ferry terminal and can only be transported in a vehicle. No dangerous goods or firearms may be carried by foot passengers. Reservation CheckInDoc....
whether items qualify as dangerous goods, please ask us before travel or boarding may be refused. If you are carrying these items with our permission, you must report such to a Cross Sound Ferry employee at check in.

Customer Safety:

Customers shall at all times follow and carry out all lawful directions of the Captain, the Mate and/or crew members of the vessel, particularly in relation to (but not limited to) personal safety of themselves, the crew, or other passengers.

Delays or Cancellation:

Cross Sound does not guarantee that its ferries will depart or arrive at the time stated on the schedule and crossing times may vary. Cross Sound at its sole and absolute discretion, reserves the right to change or cancel any scheduled trip and/or substitute a vessel without notice or liability. If a trip is cancelled by Cross Sound, tickets may be fully refunded or exchanged for a different trip, subject to availability. Cross Sound Ferry will not be responsible for any additional expenses incurred by a customer as a result of any change, delay or cancellation.

Please call the Cross Sound office at 860-443-5281 or 631-323-2525 for changes, cancellations, group sales and general information.

Forum Selection:

Any suit or action arising out of or relating to this agreement shall only be instituted in the state court of Suffolk County, New York or in the U. S. District Court for the Eastern District of New York. Each customer agrees to personal jurisdiction of either such court and waives any objection he/she may have to venue therein.

Limitations:

Cross Sound's liability for loss or damage to vehicle or personal property is limited to \$1,000. Cross Sound shall not liable for any loss or damage to vehicles or personal property, or for personal injuries, illness or death, unless written notice is given to Cross Sound within 6 months of the date of the occurrence, and suits on all such claims shall not be maintainable unless filed within 1 year after the date of the injury, event, illness or death

Severability:

If any provision herein shall be held to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby and shall remain valid, legal and enforceable to the fullest extent permitted by law.

Thank you for choosing Cross Sound Ferry Services